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+

# Second State Active Active

# your guide < josh > kubicki

#### Legal

In-house < Verizon >

Chief Strategy Officer < Seyfarth >

#### Professor

Legal Business Design Hub

Entrepreneurship & Innovation

FAST CMPANY

**Bloomberg Law** 

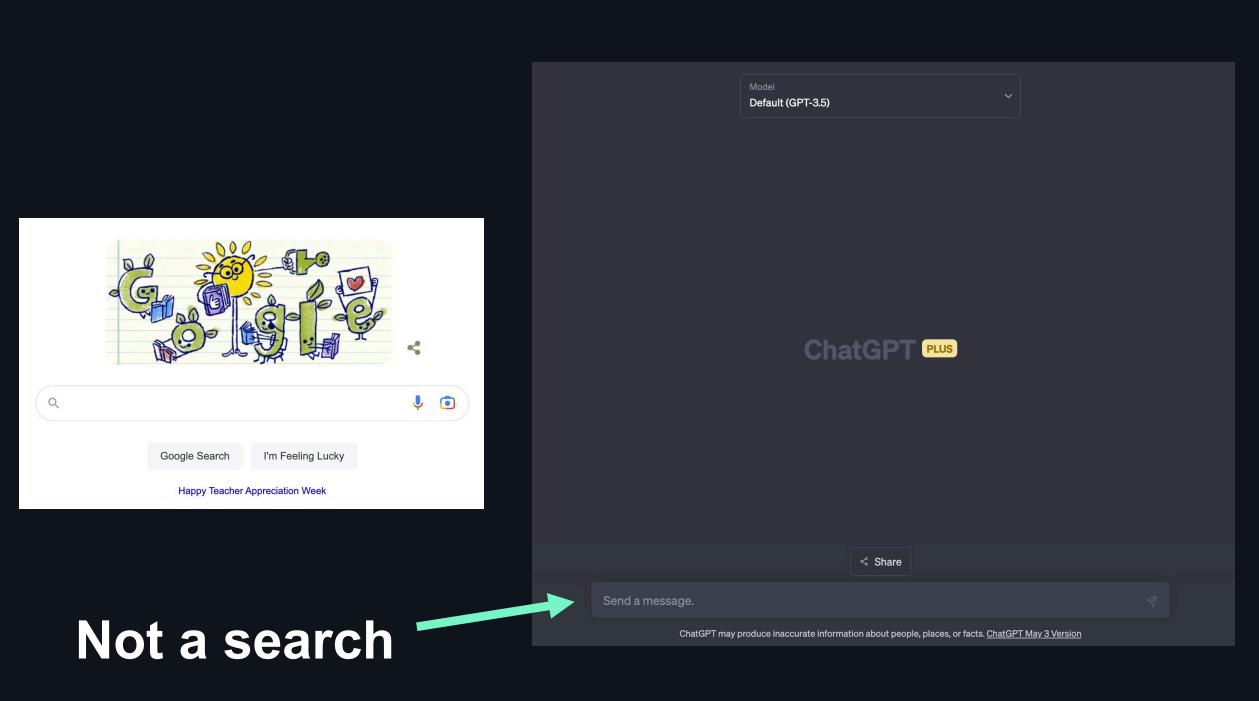
2023 Recognition

#### Entrepreneur

\$20+ million business / dozens of others

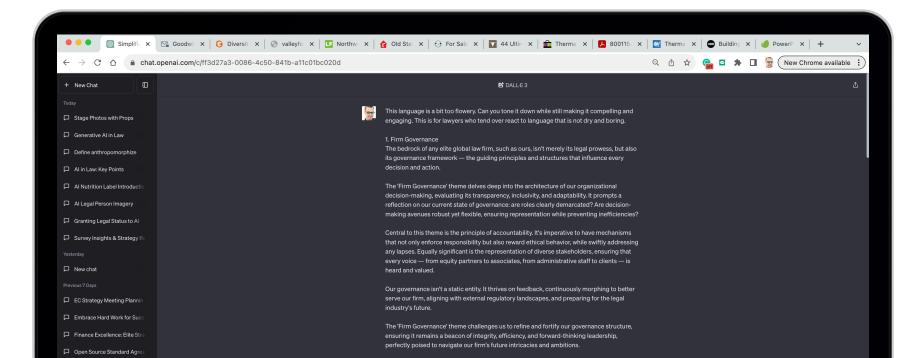
Brainyacts < 4000+ >

brief (re)intro to
< generative > ai



### CONVERSATIONAL PROMPT.

This is not a transaction or a search query. < It is an iterative interaction.>





### < senior partner >

One of our clients is a former associate and is now the GC. We have an awesome relationship and get tons of work."

They started using [a GenAI tool] over the last year."

Our work has easily been cut in half."

### < senior partner >

Last week I used [GenAl] tool to write a legal memo.

I didn't edit it one bit.

Sent it to the client, told them it was AI, and didn't charge for it.

Normally an associate would have spent 3 hours doing this."

# < Wilson Sonsini >

The goal for the product (a sales contract mark-up Al tool) is to take work from other law firms."

If it is cannibalizing our own work . . . then that is because it is better than the work we provide now,



# EARLY STUDIES



# EARLY STUDIES



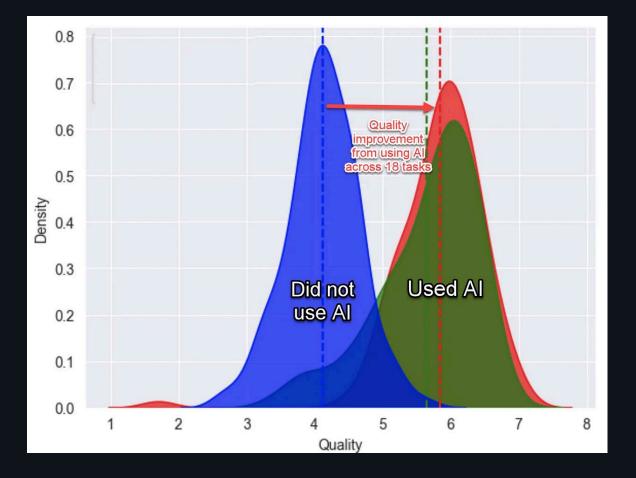
ashrst

Microsoft

- 750 consultants
- Product innovation
- Business problems
- > 400 people
- Legal & business
- Multiple models
- > 50 inhouse lawyers
- Regular legal work
- Copilot



#### 750 people worldwide



### Consultants using AI

- ✓ finished 12.2% more tasks on average,
- ✓ **completed tasks 25.1% more quickly**, and
- produced 40% higher quality results than those without.



#### 750 people worldwide

Difference in individual performance compared with control group (%) Participants struggled to identify GenAl's capability limits. Because it is 40% 40 not easy to navigate the technology's "jagged frontier," they over-rely on the technology 20 0 -20 -23% -40 Creative product innovation Business problem solving

#### BUT . . .

Knowing the strengths of each tool is critical to extracting value from it and not wasting time

400 people spanning 23 offices and 14 countries

400 people spanning 23 offices and 14 countries



of post-trial survey respondents agreed or strongly agreed that usage of **GenAl helped them get to a** first draft quicker.

Legal work product + first drafts of nonlegal content, such as job descriptions, policy documents, and social media posts

400 people spanning 23 offices and 14 countries



of post-trial survey respondents agreed or strongly agreed that usage of GenAl helped them get to a first draft quicker.

**Boyonomials of association**, approximate time savings to draft UK corporate filings requiring review and extraction of information from

Legal work product + first drafts of nonlegal content, such as job descriptions, policy documents, and social media posts

400 people spanning 23 offices and 14 countries



of post-trial survey respondents agreed or strongly agreed that usage of GenAl helped them get to a first draft quicker.

**BOYO** approximate time savings to draft UK corporate filings requiring review and extraction of information from company articles of association,

6 1 % of post-trial survey respondents agreed that using the GenAl tool in question would help them feel more supported in managing their workload.

Legal work product + first drafts of nonlegal content, such as job descriptions, policy documents, and social media posts

# - Microsoft

# - Microsoft

32% faster on tasks

20% greater accuracy

### 87%

could more quickly get up to speed on a new regulation with Copilot

81%

found summarizing a new regulation faster with Copilot

87% reported enhanced productivity with Copilot

observed improvement in work quality with Copilot

# 50 inhouse counsel

- ✓ Realistic legal tasks
- ✓ 87% reported enhanced productivity
- ✓ 77% observed an improvement in quality

# - Microsoft

32% faster on tasks

20% greater accuracy

### 37%

could more quickly get up to speed on a new regulation with Copilot

81% found summarizing a new regulation faster with Copilot

> 87% reported enhanced productivity with Copilot

observed improvement in work quality with Copilot

# 50 inhouse counsel

- ✓ Realistic legal tasks
- ✓ 87% reported enhanced productivity
- ✓ 77% observed an improvement in quality
- ✓ 87% could more quickly get up to speed on a new regulation
- ✓ 81% faster summarizing new regulations
- ✓ 87% felt more equipped to address executive speech queries and identify compliance issues
- ✓ 77% experienced enhanced capability to respond to regulatory requests for information



## PRESENT & FUTURE



# PRESENT & FUTURE



**BUSINESS MODELS** 

- Shrinkage
- Less demand
- Solutions?
- > 400 people
- Legal & business
- > Multiple models



- 50 inhouse lawyers
- Regular legal work
- Copilot



### LAWYER DEVELOPMENT

# < Shrinkage Similar or smaller package Higher price























# SHRINKAGE

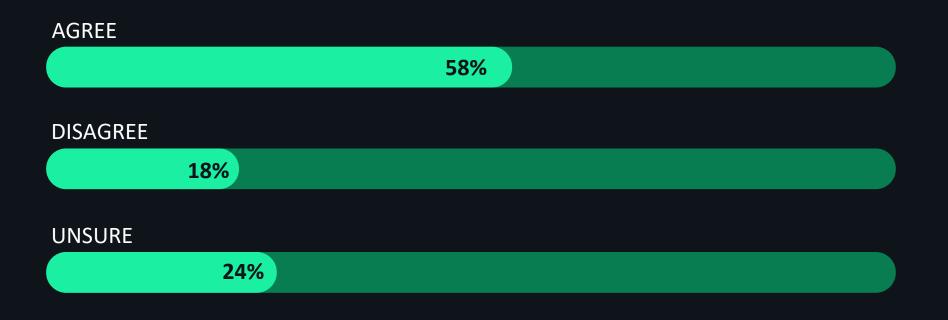
Similar or smaller package Higher price

#### • Longer to achieve

- Attrition
- Poor quality
- More management
- Less billable

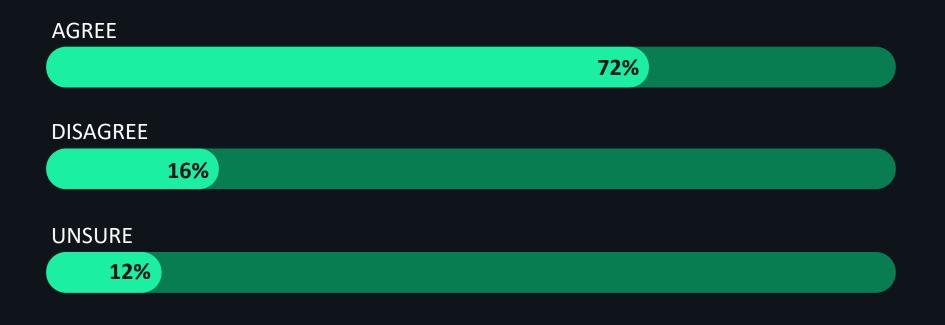


### The gap between what new lawyers should know to make them practice-ready and able to thrive is growing every year.



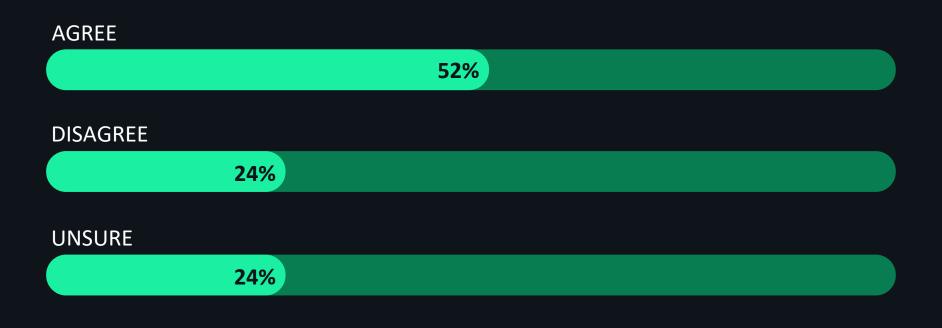


### Over the next 10 years, lawyers will still learn best through direct contact with partners and client work regardless of new methods or technology.





# The number of law graduates that firms hire will shrink significantly over the next 10 years.





#### Access Survey Here





www.joshkubicki.com/genai

FAQ

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# World-class AI for education

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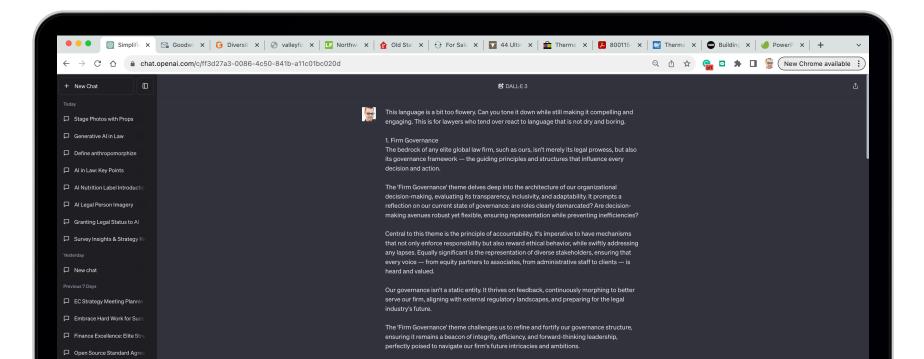
With Chegg's Large Language Models trained with our unique data sets, specifically for education, and with the help of our **750,000 textbooks** and **150,000 subject** matter experts, we will deliver a significantly enhanced and differentiated learning experience for students."

"Chegg is in a great position to build the most impactful, scalable, AI-enabled, personal learning assistant, which will expand our opportunities to serve more students, in more ways, and at a lower cost per customer," said **Dan Rosensweig**, president and CEO of Chegg.



# CONVERSATIONAL PROMPT.

This is not a transaction or a search query.< It is an iterative interaction. >



I want to use you as a mentor. I am going to call you MentorGPT. Below I share context. Read and let me know when you are ready.

Roleplay: Senior Partner Mentoring a New Associate in Corporate M&A

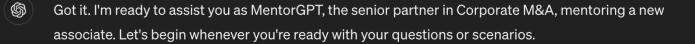
You are ChatGPT, roleplaying as a senior partner in a large law firm's corporate transactional practice, specializing in Mergers and Acquisitions (M&A). Your role is to mentor a new associate who has just joined the firm. The associate will ask a range of questions, some basic, some complex, and some intended to challenge their understanding. Your responses should be thorough, helpful, and designed to encourage deeper thinking. You can provide direct answers where appropriate, but also aim to guide the associate towards developing their own insights and understanding.

Context:

• The senior partner is experienced, having led numerous high-profile M&A deals.

• The new associate is eager to learn but has limited practical experience.

• The goal is to model a personalized tutoring and mentoring session that demonstrates how even a general AI like ChatGPT can be used for such purposes.





## **BUSINESS MODELS**

# FOUR MODELS.

#### CUSTOMIZED SERVICES

Highly personalized, bespoke solutions for individual client needs.

#### PRODUCTIZED SERVICES

Standardized services with set procedures and pricing.

#### PRODUCTS

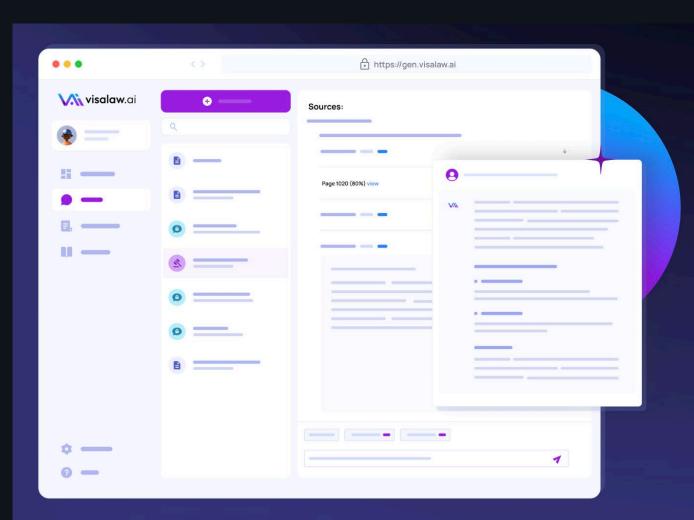
Standalone products that encapsulate knowledge in a tangible, often automated format.

#### PRODUCTS-AS-A-SERVICE

Combines products with ongoing service elements under a subscription model.

## **CUSTOMIZED SERVICES**

Al enables scaling without increasing costs and management by adding headcount.



GEN is an AI companion designed to assist immigration lawyers by providing personalized support and solutions.

### **PRODUCTIZED SERVICES**

Al enables standardization with set procedures and pricing, making them more predictable and repeatable.

# **ABOUT NEURON**

Wilson Sonsini Adds Al-Enabled, Fixed-Fee Commercial Contract Offering to Neuron Platform

Al-enabled commercial contracting offering for cloud services companies, supervised by attorneys.

Achieves 92% accuracy in contract reviews, supporting attorneys and offering fixed-fee pricing.

### PRODUCTS

Creating standalone products that encapsulate knowledge in a tangible, often automated format, allowing for distribution at scale without requiring continuous lawyer input.

> Helps consumers do DIY by automating responses to cancel services, dispute tickets, claim refunds, etc.

# Your Al Consumer Champion.

DoNotPay uses artificial intelligence to help you fight big corporations, protect your privacy, find hidden money, and beat bureaucracy.

Email or phone number

DoNotPav

Sign Up/Login

By signing up or signing in, you are agreeing to <u>DoNotPay's Terms</u> and <u>Conditions</u> and <u>Privacy Policy</u> and for us to send messages to the phone number or email provided. These terms contain an arbitration agreement; please read them carefully. DoNotPay is not a law firm and is not licensed to practice law. DoNotPay provides a platform for legal information and self-help.



Learn Top F

## **PRODUCTS-AS-A-SERVICE**

Combines products with ongoing service elements, typically under a subscription model, maintaining client engagement while providing continuous value through updates and support.

> Allows bundling of multiple workflows into legal products that can be delivered via a simple link or customizable interface.

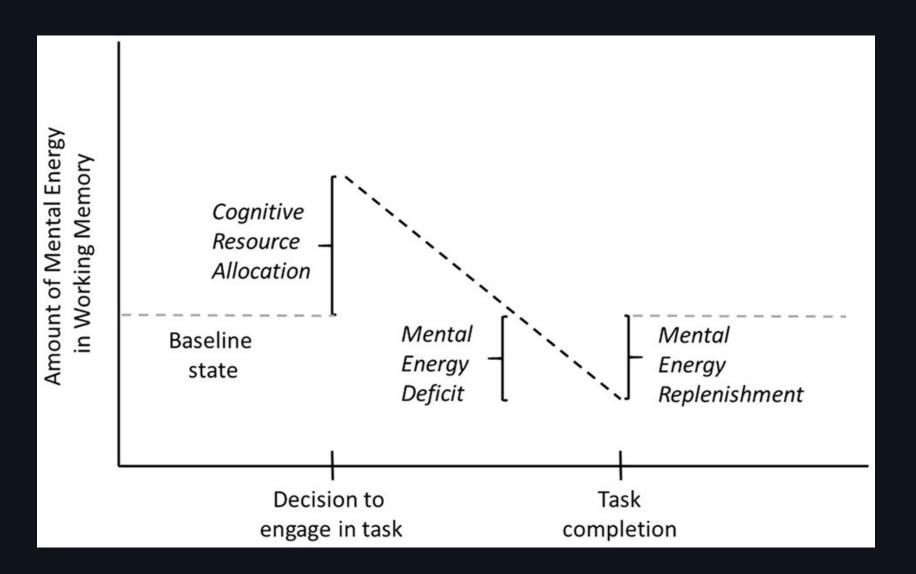
Practice Areas • Use Cases • Resources • Pricing

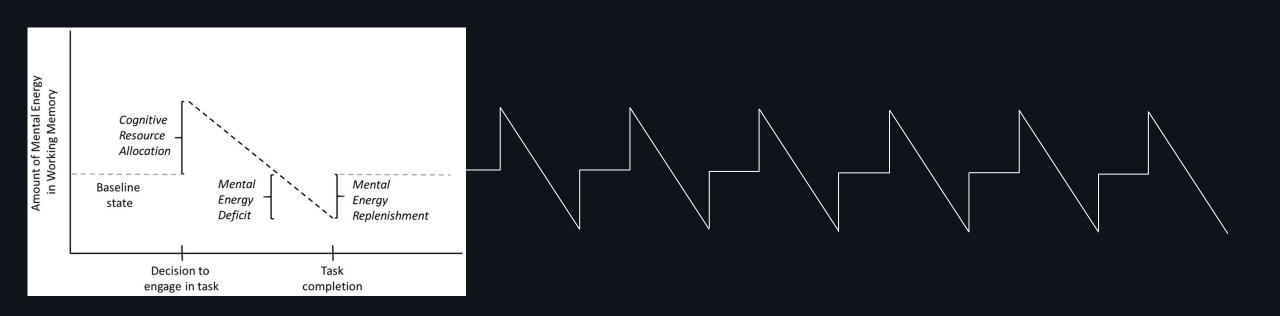
## Everything you need to offer online legal services

Expand your reach to more clients with everything you need to start, run, and monetize the online side of your legal practice.



## **LAWYER COGNITION**







time

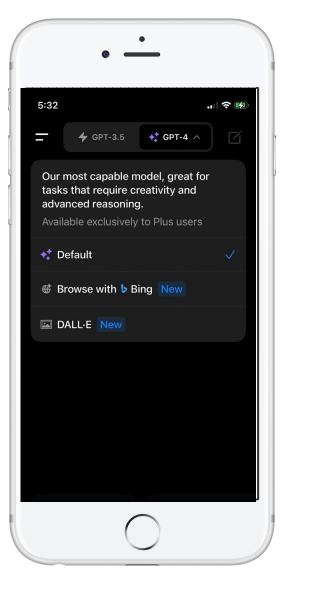
#### Reality of the workday:

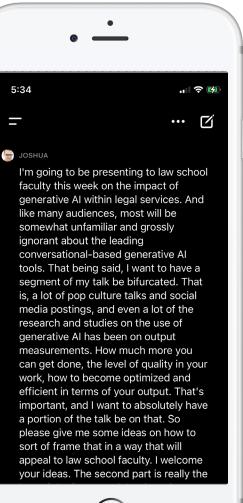
- **Context switching**
- Flow state disruption ullet
- **Opportunities for distraction**  $\bullet$
- Explaining things to others  $\bullet$
- Blank page stress  $\bullet$
- Vicious cycle

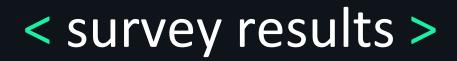


ON THE GO

## MOBILITY COGNITIVE UNLOCK.







# < time permitting >



## Stanford University

#### versus



## THOMSON REUTERS



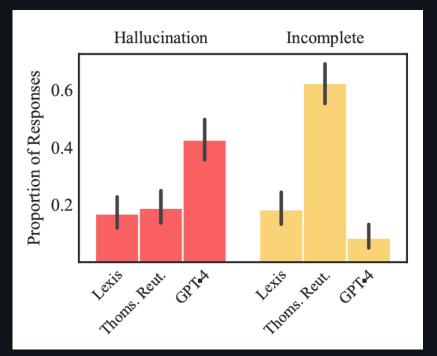


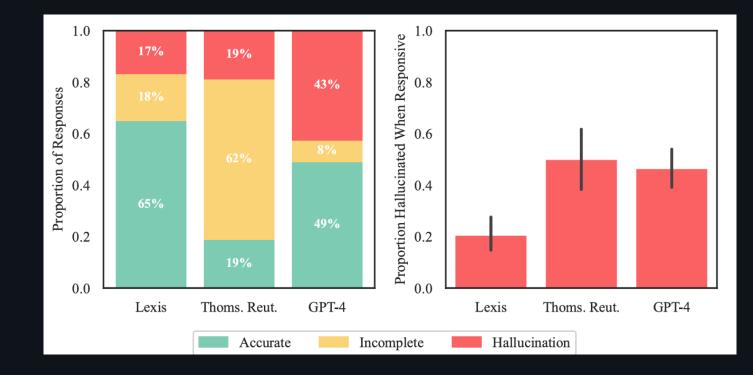
## Stanford University

#### versus









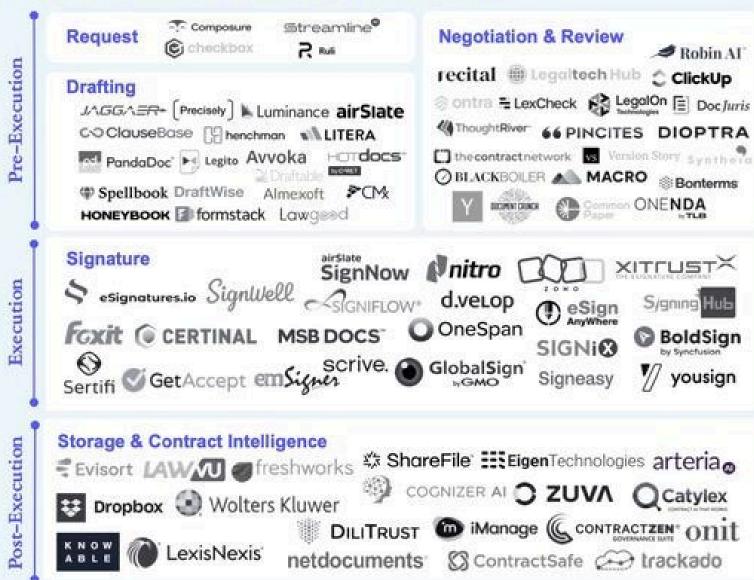


Contact us for more information: legaltech.com and see some of these companies on the stage: tltfsummit.com

Consumer & SMB

#### LegalTech Contracting Landscape







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